# AMP it Up LEVELS OF SERVICE WORKSHOP

# Let PSD help your organization prepare for O.REG. 588/17 REQUIREMENTS

# > OVERVIEW:

- Review the requirements of the O.Reg.588/17
- Recognize areas that need more work/improvement to meet the regulation

### > LEVELS OF SERVICE:

- Identify key guiding principles that services should provide to the community and public
- · Analyze realistic service level metrics for the various core and non-core asset classes
- Includes an interactive activity

## > CONDITION:

- · Understand how condition impacts service life and capital planning/decision making
- Identify different attributes that are valuable to track against asset classes
- Utilize up-to-date replacement costs to ensure more accurate project planning

### > RISK/LIFECYCLE:

- Establish proactive lifecycle activities that can be introduced into the municipality
- Develop risk metrics that allow staff to prioritize assets and projects
- Includes an interactive activity

Workshop Delivered by:

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